## SALES TIP OF THE MONTH

## **Spread the Word about the Importance of LTC Planning**





November is LTC Awareness Month. And that means it's time to step up your efforts to educate everyone you meet about the importance of planning for long-term care.

Here are eight things you can do to help spread the word:

- Create a mailing to generate interest (and leads) using one of our pre-approved prospecting letters or our LTCi self-mailer. You can view materials approved for use in your state on Sales Professional Access and order through your normal ordering channel.
- 2. Order a supply of Mutual of Omaha's needs brochures so you're ready to show people why planning for long-term care is so important. View brochures approved for use in your state on Sales Professional Access and order through your normal ordering channel.
- **3.** Make sure you have a copy of Mutual of Omaha's Cost of Care booklet (M26548) so you can show prospective clients the cost of long-term care services in their city or state. Download a copy from Sales Professional Access.

- 4. Pick up a copy of *Kiplinger's Magazine*. The November 2010 issue (available October 10) features an eight-page section on long-term care. Mutual of Omaha is one of four carriers sponsoring the section in conjunction with the American Association for Long-Term Care Insurance (AALTCI). Carry the magazine with you and use it to demonstrate to prospective clients that you represent a company that is strong, stable, secure and committed to helping people plan for their long-term care needs.
- 5. Be prepared to explain that long-term care doesn't mean you have to go to a nursing home. Many people receive long-term care services in their own homes. And Mutual of Omaha's LTCi products provide a variety of benefits that actually help people get the care they need in their own homes.
- 6. Help people understand that even though they may think their long-term care expenses are covered, they're probably not. Health insurance and disability insurance policies don't cover long-term care services. And government programs like Medicare and Medicaid aren't intended to cover all long-term care needs.
- 7. Explain that long-term care insurance may be one of the best ways to ensure funds will be available to pay for the care they need. Paying for long-term care services out of pocket often requires using retirement savings that have been earmarked for other purposes or liquidating valuable assets, like stocks, mutual funds or a 401(k) account.
- 8. Make sure people understand there's a cost associated with waiting to buy a long-term care policy. Premium is based on the age of the applicant, so waiting to buy means the cost could go up. Also, a sudden change in health could make it impossible to obtain coverage at any price.

Visit our online resource center – LTC Connection – for more tips, tools and training to help you connect with customers.

## YourChoiceforLTC.com/LTCconnection.